

LOVE letters – Terms and Conditions

Deposit

A refundable deposit of £200 is due (in addition to the hire charge) to confirm the booking. This can be made via BACS transfer or with a cheque provided to Unity Wedding DJs. This deposit will be returned in full, or part (subject to damage assessment) within 24 hours of take-down from Kingston Country Courtyard.

Venue

NOTE: Our LOVE letters are only available to hire at Kingston Country Courtyard and cannot be delivered to any other venues

Damage and claims

The Hirer is responsible for the safe keeping of the letters/numbers in good conditions during the timings of their booking. Unity Wedding DJs will assess the condition of the letters during the take-down process.

In the event of any giant letters requiring repair as a result of the Hirer's negligence, misuse or abuse, then the hirer shall bear the cost of any such repair.

In the event that the goods are damaged beyond economical repair, or are lost, the hirer shall bear the full write off cost.

Unity Wedding DJs accepts no responsibility for any injuries or claims whilst using hired equipment.

You will indemnify us against any and every expense, financial loss, claim or proceedings whatsoever or damage to or loss of property arising out of the delivery, use, non-use, repossession, collection or return of the equipment or any part of it.

Hire and Delivery/Collection

Unity Wedding DJs will endeavour wherever possible to ensure that pre-agreed set up and take down times are adhered to. However, we cannot accept responsibility for late deliveries or collections, due to any unforeseen circumstances.

Letters will be collected on the confirmed conclusion of your event – should your event continue later than planned, Unity Wedding DJs reserve the right to pack down the letters at the time confirmed on booking.

Payment is strictly prior to delivery.

Publicity and Photographs

You authorise us to use publicity/photographs from your event within our marketing channels.